

Torbay and South Devon



NHS Foundation Trust

Straight to test

Background

- Opportunity to reduce the length of pathway
- Reduce unnecessary outpatient attendances
- Rising number of 2WW referrals (NICE)
- Breaching 31/62 day targets

Pathway redesign



- Aim – Reduce steps and length of time to gain diagnosis
- National agreement that pre-assessment stops the 14 day clock
- Change Directory Of Service (DOS) on Electronic Referral System (ERS) to allow triage option
- Set time for consultant to triage in job plan
- Process mapping to define roles/expectations across Colorectal/Gastroenterology

Results

- Go Live September 2016
- 1922 patients triaged until 31 August 2017
- 40% Straight to test

Triaged by Consultant <input type="text"/>	OPD	Straight to Test	Grand Total
Consultant 1	234	205	439
Consultant 2	258	94	352
Consultant 3	237	174	411
Consultant 4	131	133	264
Consultant 5	242	214	456
Grand Total	1102	820	1922

Ongoing issues

- Colonoscopy capacity as 2WW increased by 37% following NICE guidance change
- Current wait time to scope = 5 weeks
- Initial triage assumptions too short due to quantity of referrals